

Servicing Requirements and Return Standards

Manufacturer	Model	Service interval	Main dealer required?	Genuine parts?	Penalty for non-compliance	Return standard
Audi	Passenger Cars (Audi A5)	18,000 miles/ 24 months	Yes	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Citroen	Passenger Cars (C3/C3 Aircross/C5 Aircross)	12,000 miles/ 12 months 24,000 miles/ 24 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Fiat	Passenger Cars (500)	9,000 miles/ 12 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Ford	Commercials (Transit/Transit Custom)	25,000/ 24 Months	Yes	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Jaguar	Passenger Cars I-Pace	21,000 miles/ 24 months	Yes	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard

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Kia	Passenger Cars (T-GDi Models/Rio Petrol/Picanto/Niro/Stonic/Venga)	10,000 miles/ 12 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Kia	Passenger Cars (All others excluding list above)	20,000 miles/ 12 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Mercedes-Benz	Passenger Petrol Cars	12500 miles/ 12 months	Yes	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Mercedes-Benz	Passenger Diesel Cars	15000 miles/ 12 months	Yes	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Mercedes Benz	Commercials	25000 miles/ 24 months	Yes	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
MG Motor UK	Passenger Cars (MG3 / MG ZS)	12,000 miles/ 12 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard

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Nissan	Passenger Cars (Qashqai/Juke)	Variable Servicing approx. 18000/12 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Nissan	Passenger Cars (Micra)	12,000 miles/12 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Peugeot	Commercials (Partner)	25,000 miles/24 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Renault	Passenger Cars (Captur/Clio/Kadjar)	18,000 miles/12 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
SEAT	Passenger Cars	Variable servicing (service when light present or before 17,499 miles)	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Toyota	Passenger Cars	10,000 miles/12 month Intermediate (Oil Change)	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard

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Toyota	Passenger Cars	20,000 miles/24 month (Full Service)	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Toyota	Commercial (Proace/Proace City)	25,000 miles/24 month (Full Service)	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Volkswagen	Commercial	12,000 miles/12 months	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Volkswagen	Passenger Cars	Variable	No	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard
Volvo	Passenger Cars	18,000 miles	Yes	Yes – with receipts of genuine parts as proof	£500.00	BVRLA Standard

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Important Information

The above servicing intervals are provided as a guide only. If the service light illuminates prior to the above parameters, or the service book states different, the vehicle must be serviced at that point. Servicing must be carried out within 1,000 miles of the service interval, or light being illuminated, failure to do so may result in penalty for non-compliance.